Richard DuFresne/TMS/Toyota 04/25/2007 05:53 PM

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bcc

Subject ES350 Floor Mats Summary

Michael, As a follow up to my phone conversation with Bill this afternoon I surveyed the Port Technical Engineers who reside at each of the Ports where the ES350 is imported to and supervise the Lexus Inspection line procedures.

- 1. If the ES350 is just inspected then the floor mats whether that would carpeted floor mats or both carpeted and all weather mats, would be placed in the trunk. As there is protection on the front floor of the vehicle.
- 2. If the ES350 has the Predelivery Delivery Service performed and the vehicle is equipped with both carpeted floor mats and all weather mats and the service is done at the Port, Long Beach/ Portland/ Newark the All weather mat would be installed in the vehicle and carpeted floor is placed in the trunk. Jacksonville would place the all weather mat in the trunk and install the carpeted floor mat.
- 3. The Port Technical Engineers are not aware of documentation on bullet point 2. Rick DuFresne
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 and Field Operations Manager

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